

Scenario Cards – What would you do if...?

<p>Card 1</p> <p>Your bus doesn't arrive. What can you do? Who can you contact?</p>	<p>Card 2</p> <p>There are roadworks and the usual pedestrian crossing is closed.</p>
<p>Card 3</p> <p>You feel unsafe on the tram. What steps could you take?</p>	<p>Card 4</p> <p>You miss your train connection. What's a safe back-up plan?</p>
<p>Card 5</p> <p>You're running late and the next tram doesn't arrive for 15 minutes.</p>	<p>Card 6</p> <p>It starts to rain during your walk to the tram stop. What could you do?</p>
<p>Card 7</p> <p>You get off at the wrong stop. Who can help you? What should you look for?</p>	<p>Card 8</p> <p>You realise you're not sure which stop to get off at. What should you do?</p>
<p>Card 9</p> <p>You realise your phone is out of battery and you need to check your journey. What can you do?</p>	<p>Card 10</p> <p>A stranger starts talking to you and you feel uncomfortable. What should you do?</p>
<p>Card 11</p> <p>You accidentally left your bag on the bus. What should you do?</p>	<p>Card 12</p> <p>You see someone using crutches struggling to get on the bus. What could you do to assist?</p>

Lesson 7 : Scenario Card Suggested Solutions

Card 1: Your bus doesn't arrive. What can you do? Who can you contact?

- Wait a few minutes and check a live timetable app (e.g. PTV).
- Call a trusted adult or carer to let them know.
- Look for the next available bus or check for another transport option.
- Go to a safe, well-lit area while waiting.

Card 2: There are roadworks and the usual pedestrian crossing is closed.

- Look for signs or barriers that show a safe, temporary crossing location.
- Use the nearest marked or signal-controlled pedestrian crossing, even if it takes longer.
- Never cross through the roadworks or between construction equipment.
- Ask a traffic controller, construction worker, or adult for help if you're unsure.

Card 3: You feel unsafe on the tram. What steps could you take?

- Move closer to other people, especially near the driver or doors.
- Get off at the next safe, busy stop.
- Call or message a trusted adult.
- Press the emergency button if in danger or tell the driver.

Card 4: You miss your train connection. What's a safe back-up plan?

- Check the next scheduled train or bus using a timetable or app.
- Let a parent or guardian know.
- Wait in a safe, visible area near other people.
- Ask a staff member for help if available.

Card 5: You're running late and the next tram doesn't arrive for 15 minutes.

- Check if there's an alternative route using a journey planner or map (e.g., a bus or nearby train).
- Call a parent, guardian, or school to let them know you're running late.
- Wait patiently in a safe, visible area. Rushing or unsafe behaviour won't make the tram come faster.
- Use the time to double-check your Myki, bag contents, or confirm your stop.

Card 6: It starts to rain during your walk to the stop. What could you do?

- Use an umbrella or wear a raincoat (if you have one).
- Take shelter in a safe area (e.g. under shop awnings or bus shelters).
- Walk carefully to avoid slippery paths.
- Let someone know you may be a little late.

Lesson 7 : Scenario Card Suggested Solutions

Card 7: You get off at the wrong stop. Who can help you? What should you look for?

- Look for a transport staff member, shopkeeper, or safe adult to ask for help.
- Use signs or maps to work out your location.
- Call a trusted adult and stay calm.
- Wait in a safe, public place.

Card 8: You realise you're not sure which stop to get off at. What should you do?

- Look at a map on the tram, bus, or train, or ask the driver or staff member politely.
- Listen for announcements or read digital displays that show upcoming stops.
- Use a journey planner app or ask a trusted passenger for help if you're feeling confused.
- Stay calm and don't get off until you're sure you're close to your stop.

Card 9: You realise your phone is out of battery and you need to check your journey. What can you do?

- Look for printed timetables or maps at the station or stop.
- Ask a staff member or a trusted adult.
- Memorise important numbers or write your journey details on paper before leaving.

Card 10: A stranger starts talking to you and you feel uncomfortable. What should you do?

- Move away or change seats.
- Ignore them and stay near other passengers.
- Call or pretend to call a trusted adult.
- Alert the driver or staff member if you feel unsafe.

Card 11: You accidentally left your bag on the bus. What should you do?

- Contact the bus company (e.g., PTV or the local transport operator) as soon as possible. Make sure you have the route number, time, and stop if you can.
- Ask a parent or guardian to help you report the lost item.
- Don't try to run after the bus or return to unsafe areas.
- Next time, double-check your seat and floor space before getting off.

Card 12: You see someone using crutches struggling to get on the bus. What could you do to assist?

- Politely say something like, "Would you like a hand getting on the bus?"
- Offer to carry their bag to make it easier for them to balance.
- Hold the door or press the open button.
- Let the driver know someone needs extra time or assistance to board.