

Trusted Adults and Community Helpers

1. Family Members and Guardians

- **Parents or Carers:** Primary contacts for daily travel and emergencies.
- **Older Siblings:** Can provide guidance and accompany younger children.
- **Extended Family:** Grandparents, uncles, aunts, or family friends who are familiar with the child's routine.

2. School-Based Support

- **Classroom Teachers:** First point of contact for concerns or questions about travel safety.
- **School Principal or Deputy Principal:** Can assist with serious concerns or incidents.
- **School Crossing Supervisors:** Located at designated school crossings to help students cross safely.
- **School Bus Drivers:** Responsible for student safety on dedicated school bus routes.
- **School Chaplains or Welfare Coordinators:** Provide emotional support and guidance.

3. Public Transport Helpers

- **Train Station Staff:** Available at staffed stations to assist with directions or safety concerns.
- **Tram and Bus Drivers:** Can help with route information and ensure passenger safety.
- **Protective Services Officers (PSOs):** Stationed at major train stations to provide security and assistance.
- **Authorised Officers:** Monitor ticketing and can assist with safety issues on public transport.
- **Transit Police:** Specialised police units focusing on public transport safety.
- **Customer Service Staff:** Available at major hubs to provide information and help.

4. Community Helpers

- **Local Shopkeepers:** Familiar faces in the community who can offer assistance if needed.
- **Neighbours:** Trusted adults living nearby who can be approached in emergencies.
- **Community Centre Staff:** Provide support and can be a safe place if needed.
- **Local Police Officers:** Community liaison officers who can offer guidance and support.
- **Crossing Supervisors:** Assist students in safely crossing streets near schools.

5. Emergency Services

- **Victoria Police:** Call 000 for immediate assistance in emergencies.
- **Ambulance Victoria:** For medical emergencies, call 000.
- **Fire Rescue Victoria:** For fire-related emergencies, call 000.

Areas Where These Helpers Are Usually Found

- **Train and Tram Stations:** Staffed stations, PSOs, and customer service staff are commonly found here.
- **Bus Stops:** Bus drivers and occasionally PSOs at major stops.
- **Schools:** Teachers, principals, crossing supervisors, and bus drivers are present.
- **Local Shops and Community Centres:** Shopkeepers and community centre staff are available during operating hours.
- **Residential Areas:** Neighbours and extended family members are typically nearby.
- **Police Stations:** Local police officers can be found during their shifts.

Yr 5-6 Lesson 2 - Trusted Adults and Community Helpers

School Principals and leaders

